



New Residents Information

Contact the City Auditor

- Ask how water/sewer/garbage billing works
- Inquire about garbage/recycling schedules and policies
- Meter Readings
- Give name, number, address, and email to stay up to date on new information about City of Harwood

Set Up Utilities

- Sewer/water/garbage call and schedule account transfer providing meter readings on closing day can avoid disputes or charges for previous usage
- Billed through the city. Call the city auditor to transfer your name and confirm meter readings
- Keep documentation of final readings
- Schedule trash & recycling service
- Online utility account setup or drop off check or cash at city hall drop box

Gas/propane

If your home uses propane instead of natural gas, contact one of these local suppliers to start their transfer services

Silbernagels - propane highly rated based in Moorhead

Lakes gas well - reviewed ND supplier

Ferrellgas - Fargo area propane supplier

Petro serve usa corporate petro serve use #82 additional propane sources near Fargo

When signing up ask about whether they handle meter installation or automatic deliveries
Billing cycles and deposit requirements

Matt's Redi-Rolloff LLC. Garbage

Garbage is picked up each Thursday. Containers should be out at the end of your driveway the night before, or no later than 10:00 AM, to guarantee collection that

day. Please do not place the containers on the street. All garbage must be placed in totes provided by Matt's and cannot weigh more than 50 pounds. The cost of your service includes one 96-gallon tote for garbage and one 96-gallon tote for recycling. Senior citizens (65 and over) receive a discounted rate. No waste will be picked up from barrels or other containers that are too large or that cannot be lifted into the trucks. Contact the City auditor for information on renting roll-offs for use as construction containers. Recycling is picked up on the 3rd Friday of the month. Any garbage questions call city auditor.

Utility Bill Pay PSN

The Harwood Utility Bill policy is as follows:

- Delinquent bills can only be 30 days past notice. After two consecutive non-payments of bills, residents will have water shut off to their residence.
- If a residence is delinquent on their utility bill, the residence will receive two (2) notices advising of the delinquency. They are:
 1. The standard postcard bill that every residence receives each month
 2. A door tag placed at the residence of the delinquency
- If a delinquent bill is not paid by the due date, water will be shut off to the residence on the date indicated on the second and third notices. Water will not be turned on until the following conditions are met:
 1. Pay the entire bill, including past due and current amount due totals
 2. Pay an additional \$50.00 charge for Public Work services
 - \$25.00 to shut water off
 - \$25.00 to turn water on
- If utility bill is not paid and we can't come to an agreement on said bill, we will put it on your property tax statement

Tips to help stay current with the Utility Bill Policy

- Online Bill Pay and AutoPay
 - Online Bill Pay and AutoPay are available through our third-party provider, Payment Service Network. You can access the website by going to www.info.paymentservicenetwork.com and click on "Register to Pay". Creating an account is easy, all you need are the following pieces of information:
 - Business ID: RT20361
 - Your account number with the City of Harwood (this can be found on your postcard bill, or you can call Chayla at City Hall for this info)
 - Last Name
 - Fees Associated with this method of payment:
 - A convenience fee of \$1.00 will be applied to checking and savings payments.

- A convenience fee of 2.75% will be applied to credit card payments. An additional fee of 50¢ is applied for payments below \$100.
- Set Up Payments through your Bank
 - Many times, banks have a service that allows you to set up AutoPay through them. Call your local bank for details.
- DropBox Depository
 - Our office is at City Hall. We have an overnight depository box that is available for dropping off payments

Electricity

Common provider in the region Cass County electric cooperative local co-op utility serving homes around Fargo Harwood. Call and set up

Pet Licenses

A license is required for all dogs and cats over the age of six months. These licenses need to be renewed every three years. A fee of \$10.00 is charged for all non-spayed or neutered pets. If your pets are neutered or spayed, the fee is \$5 per pet. A rabies vaccination certificate must also be provided prior to the issuance of the license. Stop in city hall to set up.

Mosquito Control, Safety, Prevention and Protection

Individual homeowners can help reduce the numbers by taking time to locate and treat standing water and potential breeding sites in the back yards and ditches. The city has a limited supply of larvae killing mosquito “dunks” or “donuts” available at the city office for Harwood city residents at no charge. Dunks will be left in the entryway to the office that will be kept unlocked for your convenience after hours. They come with several on each card and residents are asked to please not take a whole card but only as many as needed. Each dunk treats 100 sq. ft. for 30 days. Also, ariel spray 3 times a year.

Harwood Park Board

If you are interested in being on the Park Board, please contact the group at parkboard@cityofharwood.com, or talk to Chayla at City Hall: [701-281-0314](tel:701-281-0314)

Harwood Post Office

521 Dakota Avenue, Harwood ND 58042

Phone: [701-282-4800](tel:701-282-4800)

Hours: 7:00 AM-11:00am, 12:00pm-2:00pm

Harwood Area Fire & Rescue

302 Dakota Ave.

P.O. Box 93

Station Phone: [701-281-5977](tel:701-281-5977)

Chief Marc Mosser

Harwood, ND 58042 Phone: 701-281-5977

Email: office@harwoodfirerescue.com

